

Icy winter weather and natural gas equipment.

During severe winter storms, there is the potential for snow and ice to accumulate on natural gas equipment. Meters, regulators and vents are designed to withstand all kinds of weather, however abnormal build-up of snow and ice has the potential to create operational problems for customer-owned equipment and appliances.

Although such occurrences are extremely rare, in the event of severe winter weather, excess snow and ice should be carefully cleared from natural gas equipment and appliance exhaust vents - preferably with a broom instead of a shovel.

Natural gas is one of the cleanest and safest energy sources available, but a leak may occur in rare instances. Here are the warning signs: an odor that smells like rotten eggs, pilot or burner flames reaching abnormal heights, and/or unusual noises coming from your gas equipment. If you notice any of these signs, leave the area immediately and call us toll free at **1-877-776-2427** or call **911**.

For more information on natural gas safety, visit **DominionEnergyNC.com/safety**.



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